

# **911 Communications Board**

## **Meeting Agenda**

April 13, 2023  
10:00 AM

- I. Call to order – Chief Black called the meeting to order at 10:03a.m. The following were present: Chief Miller, Chief Chill, Chief Black, Major Brock, Deputy Chief Mask, Chief Gray, Chief Deputy Rhodes, Scott Hindman, Captain Pollard, Sharon Miller, Assistant Director Smith, Director Vogt.
- II. Approval of minutes from last meeting - Motion by Chief Hill; 2<sup>nd</sup> by Chief Miller.  
Approved by unanimous vote.
- III. New business
  - a) Radio updates – Scott Hindman / Chief Gray – Director Vogt’s email was sent on 3/29/23 for general updates. She will forward spreadsheet from EFJ for tracking items. There is missed audio – not all coming through the consoles. What is received is better in field than on console; playback is clearer than what comes through the headset. PTT denials at console have improved. Transmit audio – known issue when on the phone. Agencies need to let dispatch know if it is bad. Update on May 2 with Carbyne that may help. Carbyne and EFJ will both be on site. Agencies need to notify dispatch of all busy/denied. Out of range – problem areas are known. There are several in Peachtree City. Short antennae doesn’t work well; agencies will get better reception with long ones. EFJ will explore alternatives, but we do not have any at this point (per Amber Smith). Fire Station Alerting - tones didn’t go out last night per Chief Hill (did go out on re-tone). Motorola has better audio gain control, waiting on firmware upgrade for “kenwood part” to make sure Motorola can match. We have all we need from Motorola. Per Chief Hill dispatch audio is extremely low for the past 2 days. Chief Black agrees. Also sounds more garbled. Chief Rhodes concurs. Every pass on FCSO complains of getting walked on per Chief Rhodes. They were unable to cancel additional units response to a chase due to getting walked on. Feature request has been made to allow officers to pre-empt radio, but radio will have authority to override. This is a future remedy; not available at this time. Reminder to allow radio to acknowledge traffic before starting additional traffic. Chief Gray feels that EFJ isn’t delivering on their promises. Several units don’t have portable radios. Chief Gray mentioned breach of contract. 3 tower antennas need to be swapped out.
  - b) Repeating radio traffic during pursuits – Lt. Brown - absent

c) Self-dispatching – Lt. Brown - absent

IV. Adjournment – Motion by Chief Hill; 2<sup>nd</sup> by Chief Miller. Meeting adjourned at 10:43a.m.

Approved as official minutes on 10/26/2023