Print Form

COUNTY DEPARTMENT AGENDA REQUEST

Department/Division: 911 Communications

Department Head: Cheryl Rogers

Presenter, if needed: Cheryl Rogers

Preferred Meeting Date: Thursday, October 9, 2008

Wording for the Agenda:

Approval of request from 911 Communications to award Proposal # P679 to Priority Dispatch Corporation to provide a new Emergency Medical Dispatch Program, training and certification for employees, and a comprehensive Quality Assurance Program, at a total cost of $46,703.74.

Background/History/Details:

During the 2009 budget process 911 Communications requested permission to research and obtain a new Emergency Medical Dispatch (EMD) Program. This program outlines specific pre-arrival instructions given to callers during medical emergencies. This program requires communications officers to be EMD certified and provides a quality assurance program to ensure the most effective medical protocols are delivered. Subsequently, this request was approved in the 2009 FY budget, and the Fayette County Purchasing Department developed an RFP (Proposal # P679) and posted it for bid. One qualified bid was received from Priority Dispatch Corp. in the amount of $46,703.74, this amount is within the $46,704.00 set aside for the project. At this time 9-1-1 requests the Board's permission to engage Priority Dispatch Corporation.

What action are you seeking from the Board of Commissioners?

Vote to award Proposal # P679 to Priority Dispatch Corporation for a new Emergency Medical Dispatch Program, including training, for a total of $46,703.74.

If this item requires funding, please describe:

This item was approved in the 2009 FY budget,

Has this issue come before the Commissioners in the past? No

If so, when?

Do you need audio-visual for the presentation? No

Back-up Material Submitted? Yes

STAFF USE ONLY

Approved by Finance? Yes

Reviewed by Legal? Yes

Approved by Purchasing? Yes

Approved by Administrative Staff? Yes

Staff Notes

Administrator's Approval Yes

Confirmed Meeting Date Thursday, October 9, 2008

- ○ Recognition/ Presentation
- ○ Public Hearing
- ○ Old Business
- ○ New Business
- ◉ Consent
- ○ Report
- ○ Other

Fayette County
GEORGIA

Where Quality Is A Lifestyle

To: Jack Krakeel

From: Tim Jones TJ

Date: September 16, 2008

Subject: Emergency Medical Dispatch Protocol

Sealed proposals were requested for the subject item. A tally sheet is attached for your review.

Only one company submitted a proposal for the subject item. In Cheryl Rodgers attached recommendation, that respondent, Medical Priority Consultants, DBA Priority Dispatch Corp., was recommended at $46,073.74. I concur with Cheryl's recommendation.

If this recommendation meets your approval, please place this item on the next available consent agenda. If any additional information is needed, please let me know.

TJ/tcb

Attachments

cc: Cheryl Rodgers

Fayette County
GEORGIA

Where Quality Is A Lifestyle

September 11, 2008

Fayette County Board of Commissioners
140 Stonewall Avenue West
Fayetteville, GA 30214

Dear Commissioners:

During the 2009 budget process the 9-1-1 Center requested permission to research and obtain a new Emergency Medical Dispatch Program. This program outlines specific pre-arrival instructions given to callers during medical emergencies. The program requires communications officers to be certified and for a quality assurance policy to be in place in order to ensure only the most effective medical protocols are delivered. Permission was given as part of the Budget approval and through proper channels an RFP was developed and put out for bid. The Purchasing Department received only one qualified bid; from Priority Dispatch Corp. The bid was for $46,073.74 which is under the $46,704. that was set aside for the project.

At this time staff is seeking permission to engage Priority Dispatch to provide the Emergency Medical Dispatch Program including all training and certification for specific communications officers in the 9-1-1 Center. In addition to the training and certification, Priority Dispatch will provide a comprehensive quality assurance program that will ensure proper medical protocols are delivered for the quoted price of $46,073.74. Included please find a copy of the quote and for informational purposes a product definition. Thank you for consideration of this request.

Sincerely,

Cheryl L. Rogers
Director of Communications

Att: 2

cc: Jack Krakeel
Allen McCullough