



Where Quality Is A Lifestyle

February 23, 2018

NOTICE TO INDUSTRY:

We are pleased with the positive feedback we've received concerning the "Contractor Notification" feature that's been implemented through our Sages system. It's obviously beneficial to both our Inspectors and Customers to have the Contractor on site during an inspection so there is no miscommunication on what needs to be addressed/corrected.

The problem being noted on our end is that many of our inspections are in close proximity to each other and the 30 minute notification is causing a delay in the Inspector being able to complete the inspection and move on to the next.

Due to the inefficiency caused by this delay, I've requested a "15 Minute" notification to be added to Sages to resolve this issue. This new notification will be included and go live by Monday, March 5th.

Thanks for all that you do...

**Joe Scarborough
Director, Fayette County Department of Building Safety**

