



Tag Agent Supervisor Tax Commissioner

TC/3 - 224

JOB SUMMARY

This position is responsible for supervising and participating in the issuance of automobile tags.

MAJOR DUTIES

1. Directs and manages the work of personnel engaged in the issuance of automobile tags and the collection of ad valorem taxes; trains personnel; establishes and enforces policies and procedures; administers time and attendance.
2. Provides customer service regarding automobile tag issuance and ad valorem tax collection.
3. Reviews collections, emission, and insurance compliance.
4. Processes Web renewals and manages associated accounting activities on a daily basis.
5. Prepares daily accounting reports including collection summaries of tag fees and ad valorem taxes.
6. Collects TAVT for face-to-face transactions and receives daily remittance of TAVT from the web.
7. Prepares month-end financial reporting and disbursements.
8. Manages office cash disbursements.
9. Executes millage rate adjustments.
10. Orders office supplies.
11. Performs other related duties as assigned.

KNOWLEDGE REQUIRED BY THE POSITION

1. Knowledge of standard management and supervisory practices.
2. Knowledge of state laws and regulations regulating the issuance of automobile tags and the collection of ad valorem tax.
3. Knowledge of computers and job related software programs.
4. Skill in interpreting complex information and in conveying it to others in an accurate, complete, and understandable manner.
5. Skill in public and interpersonal relations.
6. Skill in oral and written communication.

SUPERVISORY CONTROLS

The Deputy Tax Commissioner assigns work in terms of general instructions. The supervisor spot-checks completed work for compliance with procedures and the nature and propriety of the final results.

GUIDELINES

Guidelines include county policies and procedures, Georgia Department of Revenue Rules and Regulations, and the Official Code of Georgia, Annotated. These guidelines require judgment, selection, and interpretation in application.

COMPLEXITY/SCOPE OF WORK

- The work consists of varied supervisory and tax collection duties. The need for accuracy contributes to the complexity of the position.
- The purpose of this position is to supervise and participate in the issuance of automobile tags and the collection of ad valorem taxes. Success in this position contributes to the efficiency of tax collection activities.

CONTACTS

- Contacts are typically with co-workers, members of the general public, and recipients of direct services.

- Contacts are typically to give or exchange information; resolve problems; provide services; and motivate and influence persons.

PHYSICAL DEMANDS/ WORK ENVIRONMENT

- The work is typically performed while sitting at a desk or table or intermittently sitting, standing, or stooping. The employee occasionally lifts light objects.
- The work is typically performed in an office.

SUPERVISORY AND MANAGEMENT RESPONSIBILITY

This position has direct supervision over Senior Tag Clerk (1), Lead Tag Clerk (2) and Tag Clerk (6).

SPECIAL CERTIFICATIONS AND LICENSES

- Possession of a valid State of Georgia driver's license (Class C) and a satisfactory Motor Vehicle Record (MVR) in compliance with County Safety and Loss Control Guidelines. Completion of the State of Georgia Department of Transportation Defensive Driving Course and/or Emergency Vehicle Operation Certification within twelve (12) months of employment.

ADA COMPLIANCE

- Fayette County is an Equal Opportunity Employer. ADA requires the County to provide reasonable accommodations to qualified individuals with disabilities. Prospective and current employees are invited to discuss accommodations.

HIPAA COMPLIANCE

- The Health Insurance Portability and Accountability Act of 1996, as amended, requires employees to protect the security of Protected Health Information (PHI) however it is obtained, handled, learned, heard or viewed in the course of their work.

DRUG AND ALCOHOL COMPLIANCE

- In accordance of Fayette County's Substance Abuse Policy of 1996, as amended, all job applicants offered employment will undergo testing for the presence of illegal drugs and alcohol as a condition of employment. In the course of employment, employees are subject to random, reasonable suspicion, post-accident, and routine fitness for duty testing for illegal drugs and alcohol abuse. Employees are prohibited to work under the influence, to possess, to distribute, or to sell illegal drugs in the work place or abuse alcohol on the job. Confirmed positive is reason for denial of employment and/or termination.

MINIMUM QUALIFICATIONS

- Knowledge and level of competency commonly associated with completion of specialized training in the field of work, in addition to basic skills typically associated with a high school education.
- Experience sufficient to thoroughly understand the work of subordinate positions to be able to answer questions and resolve problems, usually associated with one to three years experience or service.