TC/9

JOB SUMMARY

This position is responsible for participating in the collection of property taxes.

MAJOR DUTIES

- 1. Collects tax payments, in person and through the mail.
- 2. Maintains cash drawer.
- 3. Assists the public at the counter and by telephone and email.
- 4. Collects tax payments in person and by mail and internet.
- 5. Processes homestead exemptions.
- 6. Prepares tax bills for mailing.
- 7. Maintains files.
- 8. Assists other Clerks as needed.
- 9. Performs other related duties as assigned.

KNOWLEDGE REQUIRED BY THE POSITION

- 1. Knowledge of state laws and regulations regulating the collection of property tax.
- 2. Knowledge of computers and job related software programs.
- 3. Skill in public and interpersonal relations.
- 4. Skill in oral and written communication.

SUPERVISORY CONTROLS

The Property Tax Supervisor assigns work in terms of general instructions. The supervisor spot-checks completed work for compliance with procedures, accuracy, and the nature and propriety of the final results.

GUIDELINES

Guidelines include county policies and procedures. These guidelines are generally clear and specific, but may require some interpretation in application.

COMPLEXITY/SCOPE OF WORK

- The work consists of related tax collection duties. The need for accuracy contributes to the complexity of the position.
- The purpose of this position is to participate in the collection of property taxes. Success in this position contributes to the efficiency of tax collection activities.

CONTACTS

- Contacts are typically with co-workers and members of the general public.
- Contacts are typically to give or exchange information, resolve problems, and provide services.

PHYSICAL DEMANDS/ WORK ENVIRONMENT

- The work is typically performed while intermittently sitting, standing, or stooping. The employee occasionally lifts heavy objects and uses tools or equipment requiring a high degree of dexterity,
- The work is typically performed in an office.

SUPERVISORY AND MANAGEMENT RESPONSIBILITY

None.

SPECIAL CERTIFICATIONS AND LICENSES

 Possession of a valid State of Georgia driver's license (Class C) and a satisfactory Motor Vehicle Record (MVR) in compliance with County Safety and Loss Control Guidelines. Completion of the State of Georgia Department of Transportation Defensive Driving Course and/or Emergency Vehicle Operation Certification within twelve (12) months of employment.

ADA COMPLIANCE

Fayette County is an Equal Opportunity Employer. ADA requires the County to provide reasonable
accommodations to qualified individuals with disabilities. Prospective and current employees are invited to
discuss accommodations.

HIPAA COMPLIANCE

• The Health Insurance Portability and Accountability Act of 1996, as amended, requires employees to protect the security of Protected Health Information (PHI) however it is obtained, handled, learned, heard or viewed in the course of their work.

DRUG AND ALCOHOL COMPLIANCE

• In accordance of Fayette County's Substance Abuse Policy of 1996, as amended, all job applicants offered employment will undergo testing for the presence of illegal drugs and alcohol as a condition of employment. In the course of employment, employees are subject to random, reasonable suspicion, post-accident, and routine fitness for duty testing for illegal drugs and alcohol abuse. Employees are prohibited to work under the influence, to possess, to distribute, or to sell illegal drugs in the work place or abuse alcohol on the job. Confirmed positive is reason for denial of employment and/or termination.

MINIMUM QUALIFICATIONS

- Ability to read, write and perform mathematical calculations at a level commonly associated with the completion of high school or equivalent.
- Sufficient experience to understand the basic principles relevant to the major duties of the position, usually
 associated with the completion of an apprenticeship/internship or having had a similar position for one to two
 years.