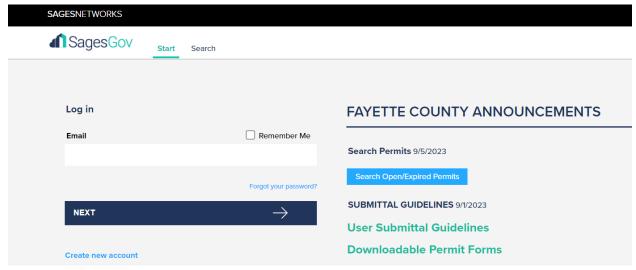
Personal Care Home Permit-Renewal User Guide

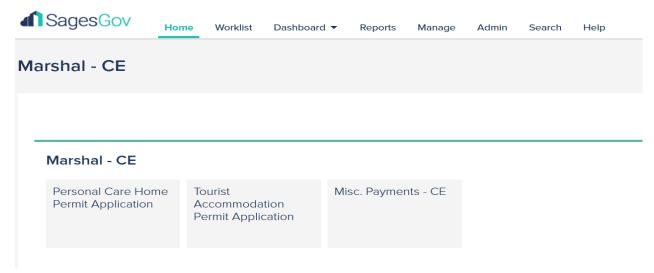
*You must have an <u>APPROVED or COMPLETED</u> Occupational Tax Certificate to apply for your Personal Care Home Permit. If you have not applied for your OTC, you must do so first on Sages.

Step 1. Go to **Fayettecountyga.gov** and select Marshal's Office on the left-hand side. Select **Personal Care Home Process**. Select **Apply for a Personal Care Home Permit**.

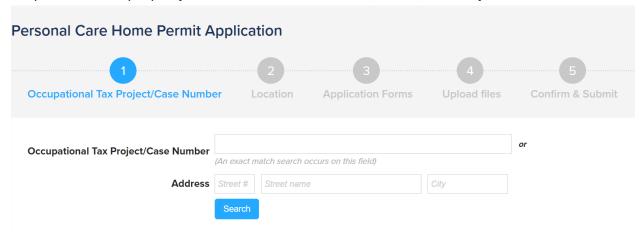
Step 2. Login to your Sages account.



Step 3. You will be brought to the Sages' homepage. Select **Marshal- CE** and then select **Personal Care Home Permit Application.**

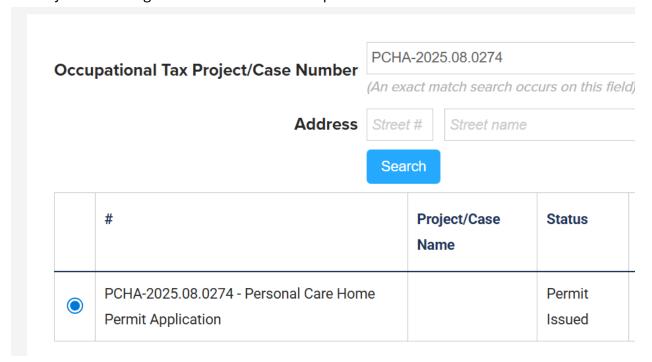


Step 4. Enter the property address Ex: Street Number, Name, and City. Click Search.

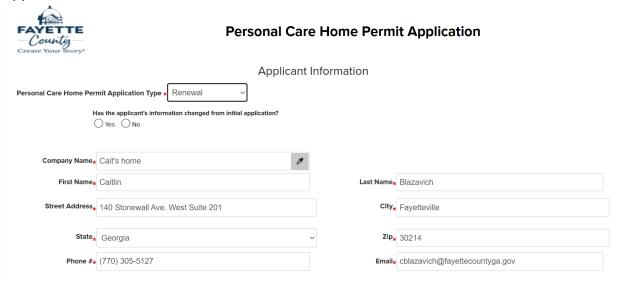


Step 5. The system will populate a list with Occupational Tax Certificates below. Select the CORRECT and **COMPLETED PERSONAL CARE HOME PERMIT** from the list. Select Save & Continue.

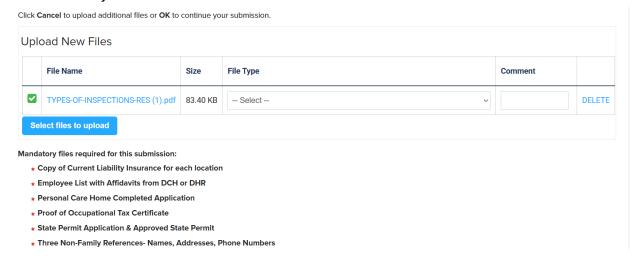
*The system is designed to be linked to a completed Personal Care Home Permit.



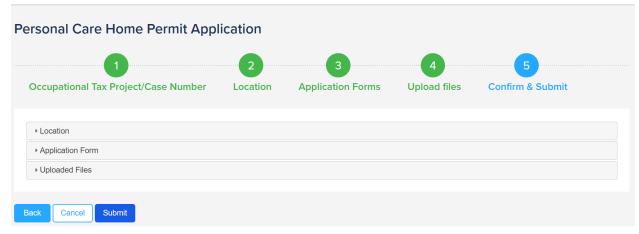
Step 6. Confirm the address is correct on the next screen and select Save & Continue. The applicant information should auto-populate with your information from the previous Personal Care Home Permit. Double-check that the data is correct. There will be a dropdown box that says Personal Care Home Permit Application Type- Ensure that Renewal is selected. There will be a question- Has the applicant's information changed from the initial application? You will select YES or NO.



Step 7. You will be required to upload **ALL** the mandatory files from the Personal Care Home Permit Application. Please select the correct file type from the dropdown box. Please do **NOT** submit this application without all **REQUIRED** documents, or it may result in a **DELAY** of your submission. Select Save & Continue.



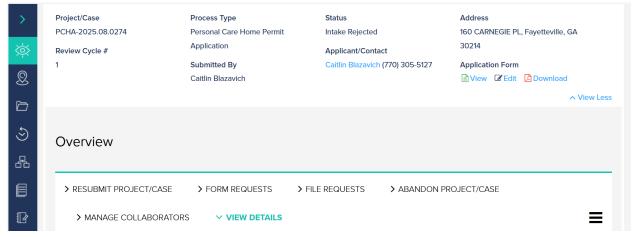
Step 7. Confirm all the information is accurate and submit your application.



The Renewal will follow through similarly to the Personal Care Home Permit process. See below-

Once the project has been submitted successfully, the Marshals Office will conduct their initial review of your submittal.

-If your intake has been **DISAPPROVED**: You will receive an email with some comments on things that need to be corrected. To resubmit this project, you will log in to Sages and open the project, under your WORKLIST click RESUBMIT PROJECT/CASE, and upload any missing or requested information.



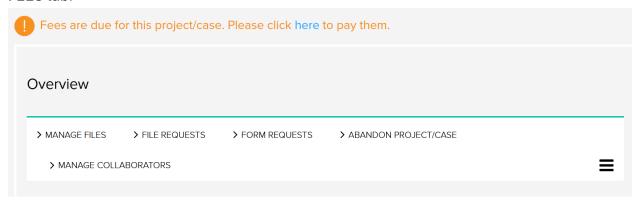
- If your intake gets **ACCEPTED**, you will receive an email notification to log in and pay the fees due. Personal Care Home Permit Application Fee and Background Check Fee. Once the Fees are paid, the Marshal's Office will begin their review.

DISCLAIMER: Ensure accuracy of information and documents to prevent a delay in your submission.

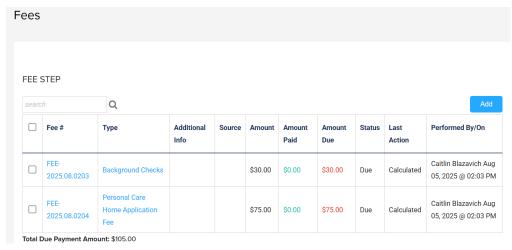
To Pay the FEES that are DUE for your Personal Care Home Permit

You can pay the FEES DUE with Cash or a Check in the office, or ONLINE with a CARD. The hours to pay in the office with CASH or a CHECK are Tuesday and Thursday 8 am to 11 am.

Step 1. To pay with a CARD, Click <u>HERE</u> on the Overview page- this will bring you to the FEES tab.



Step 2. On the FEES tab, click the box applicable to the fees you want to pay and select Pay Online. This will generate a portal for you to enter your information and the card information.



DISCLAIMER: If your Personal Care Home Permit cannot be approved or processed, all fees are non-refundable.

Once the Marshal's Office performs and **APPROVES** their plan review, you will receive an email telling you to log in and pay the fees that are due: PERSONAL CARE HOME PERMIT ANNUAL FEE using the same steps on the FEES DUE INSTRUCTIONS. Once these fees are paid, they will issue the Personal Care Home Permit.

PRINTING OUT YOUR PERMIT CARD

Once the permit is **ISSUED**, you will receive an email telling you to download and print your Personal Care Home Permit. **EXAMPLE: This is what the email will look like.**

The following email was sent:

To: cblazavich@fayettecountyga.gov

Files: Personal Care Home Permit-PCH-2025.08.0026.pdf

Subject: Congratulations - Your Permit has been issued.

Hello

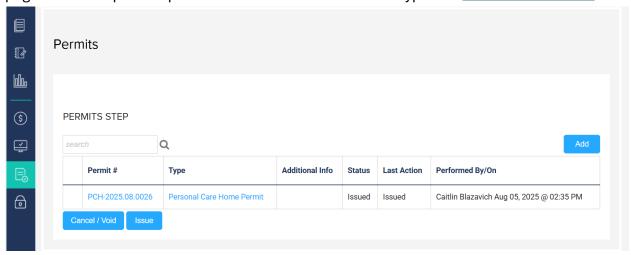
Important Information Regarding your Permit - Download the Permit, then Print the documents. The Permit documents must be located in a conspicuous place.

Your Permit is valid until.

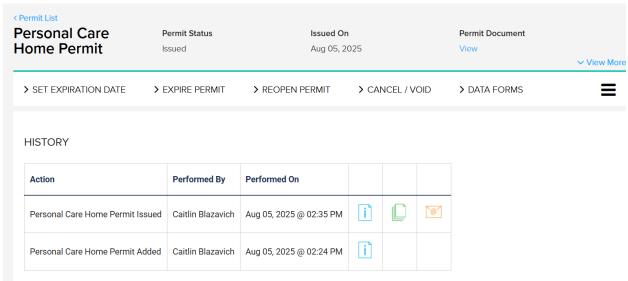
Thank You,

Fayette County Marshal's Office

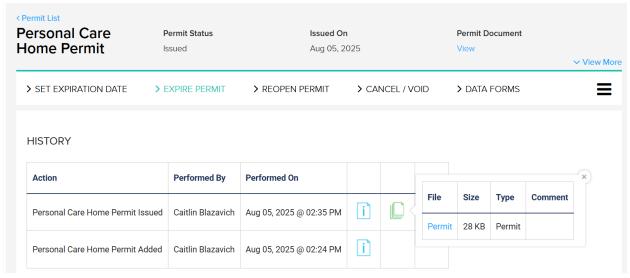
140 Stonewall Avenue West, Suite 205 Fayetteville GA 30214 770.305.5417 (Tuesday and Thursday 8am to 11am) Step 1. Log in to Sages and open the project under your **WORKLIST**. This will bring you to the Overview page. Click the **Permit** tab on the navy-blue column on the left side of the page. This will open the permits section. Select the BLUE hyperlink <u>PCH-2025.08.0026</u>.



Step 2. Select the **Green ICON** that looks like multiple pages.



Step 3. Click the BLUE hyperlink Permit. This will open your Personal Care Home Permit Card. Please place this Permit in a conspicuous place. Your permit will expire on the 31st of December every year, and you will have to renew it once it has expired using the Personal Care Home RENEWAL process.



Please keep your Sages login information, as this will be needed for future Personal Care Home Permit renewals.