

Water Committee Agenda April 17, 2024 8:30 A.M.

Note: This meeting will take place in the Administrative Conference Room located at 140 Stonewall Avenue, Suite 100, Fayetteville, Georgia 30214.

Call to Order Acceptance of Agenda

- 1. Approval of Minutes from the March 13, 2024 meeting
- 2. Drought Ordinance
- 3. System Updates
- 4. Director's Report
- 5. Public Comment
- 6. Committee's Comments

Adjournment



Water Committee Minutes March 13, 2024 8:30 A.M.

Committee Members Present: Bryan Keller, Chair; Environmental Management Director

Vanessa Tigert, Vice-Chair; Water System Director

Steve Rapson, County Administrator

Jeff Hill, Fire Chief

Bill Holland, Citizen Representative Jim Poff, Citizen Representative William Yarde. Citizen Representative

Committee Non-Voting Members: Dennis Davenport, County Attorney

Aaron Capelouto, Arcadis

Staff Present: Capri Reeves, Customer Support Manager

James Munster, Field Operations Director Russell Ray, Facilities & Projects Specialist

Susan Lee, Water Production & Operations Manager Emily Larrimore, Laboratory and Compliance Specialist

Lindsey Choisnet, Engineering Technician

Call to Order

The meeting was called to order by Chairman Bryan Keller at 8:35 a.m.

Acceptance of Agenda

Vanessa Tigert moved to accept the agenda as written. Jim Poff seconded. The motion passed unanimously.

1. Approval of Minutes from the February 14, 2024 meeting

Jeff Hill made the motion to approve the minutes from the February 14, 2024 meeting. Bill Holland seconded. The motion passed unanimously.

2. System Updates

Water Plant Operations

Russell Ray explained how heavy rain events affect turbidity levels in our reservoirs. Turbidity is the measure of the relative clarity of a liquid; it is used to indicate water quality and filtration effectiveness. Crosstown Water Treatment Plant has been pulling water from Lake Horton for over 30 days due to the high levels of turbidity at Lake McIntosh. It is important to note that turbidity is not unusual. These levels

increase when we have a big rain event, especially after a dry period.

Susan Lee shared that both water treatment plants are doing some spring cleaning. We're taking basins down to clean them out and getting ready for the high-demand season. We're also preparing a team to compete in the Georgia American Water Works Association Top Operator competition in April.

Ms. Tigert asked how many days we supplied the City of Fayetteville with their full water source in February. They initially asked for one full week but extended for a second week due to operational problems.

Emily Larrimore discussed the Water System Compliance Submittals spreadsheet. This spreadsheet helps us keep track of 61 reports that we are required to submit to the Georgia Environmental Protection Division (EPD).

Mr. Poff asked if there was any word as to when EPD will start allowing online submittals. Ms. Larrimore answered that we are already able to submit several reports online. The website isn't the most user-friendly interface, but it is better than dealing with paperwork.

Ms. Larrimore also discussed our weekly lake monitoring. Several indicators determine water quality, including dissolved oxygen, turbidity, bioindicators, and temperature. Lake monitoring enables us to assess changes, analyze trends, and inform plans and strategies that improve the water quality.

Business Operations

Capri Reeves updated the committee that we are now six weeks into the full deployment stage of our Advanced Metering Infrastructure (AMI) project. As the new meter installations continue, we've been getting calls regarding water pressure concerns, air in the lines, and bill amounts. Now that these AMI meters have been through a full billing cycle, we've gotten good feedback and have a better idea of what questions we need to proactively address. Our Customer Support team is working to send out an educational flyer to address some of these common questions.

We are the pilot customer for Badger Meter's new "customer success" team training. They're sending a representative next month to train us to focus on key performance indicators and how we can better educate customers. Additional training will include the EyeOnWater customer portal and the Badger BEACON dashboard for monitoring.

Arcadis

Aaron Capelouto advised that 1,200 of 5,500 services have been surveyed and we have not encountered any lead pipes as of yet. Per the EPD, all Georgia water systems are to upload their inventory through an interactive online portal developed by 120Water. Arcadis is working to upload the data and should have an update in the next couple of months.

Field Operations

James Munster advised that our Field Operations crew is busy working on repairs, a majority of which have been service line leaks.

The Woodland Road Private Water System project is set to break ground this month. Our contractor will be staging equipment the week of March 18 and should be actively working on that project when materials arrive on-site the following week.

The Trilith water tower will have materials delivered on-site the week of March 11 and we should see steel being erected the week of March 25. Despite receiving roughly 14 inches of rain at the beginning of March, this project is ahead of schedule by about 10 days.

3. Director's Report

Ms. Tigert shared that the transition to AMI means instituting new processes. At the beginning of March, Ms. Tigert attended the Georgia Association of Water Professionals Utility Executive Forum where utility directors and managers meet over two days to identify and discuss key areas of focus. While discussing AMI implementation and processes, it was discovered that most utilities have expanded their customer service, billing, and field operations teams because of the increased level of service that is provided to customers.

4. Public Comment

No public comment.

5. Committee's Comments

William Yarde asked how many gallons of water per day we expect the new Fayetteville data center to use and the impact of that usage on the community. Ms. Tigert said that the data center indicated they would use electricity for their cooling needs. We have requested an updated analysis of their intended water usage, but their impact is not expected to be great.

Mr. Rapson added that there is a proposed data center in the Town of Tyrone that would be water-driven. That location is at the northern arc of our system and could affect our infrastructure so we're in discussions with the Development Authority regarding what that might look like.

Mr. Poff asked if the City of Fairburn would serve the proposed data center for water. Mr. Rapson explained that the site is still within Fayette County, but we've scheduled a preliminary meeting with the City of Fairburn, as they may be interested in becoming a wholesale water customer. These are just preliminary discussions, no different than the relationship we will have with Coweta County whenever that connection comes online.

Dr. Yarde also asked what contact information he should provide if a customer wishes to get in contact with one of the Water Committee's citizen representatives. Customers can call the Water System's main number at 770-461-1146. We can relay messages or they can speak with Lindsey Choisnet about meeting information

and possibly getting on the Water Committee agenda under Public Comment.

Adjournment

Bryan Keller made the motion and Vanessa Tigert seconded to adjourn the Water Committee meeting on March 13, 2024. The motion passed unanimously.

The March 13, 2024 Water Committee meeting adjourned at 9:21 a.m.

Bryan D. Keller, Chairman

The foregoing minutes were approved at the regular Water Committee meeting on the ______ day of _______, 2024.

Lindsey Choisnet, Water Committee Clerk

[The following proposed ordinance language is to replace those provisions currently found in Article III – Water Restrictions.]

Article III. Ordinance for Local Drought Management and Response.

Section 28-73. Purpose and Intent.

- (a) *Purpose*. The purpose of this Article is to protect the public health, safety, environment, and general welfare by adopting and enforcing water use restrictions that ensure adequate supplies of water for customers of the Fayette County Water System and avoid or relieve any local water shortages during declared periods of drought.
- (b) *Intent*. It is the policy of the Fayette County Water System to comply with the laws and regulations imposed by the State of Georgia and any local variances restricting water use, particularly during times of declared drought. The water use restrictions and exceptions in this Article are consistent with the EPD Drought Rule. Codifying these water use restrictions and exceptions is required by O.C.G.A. §12-5-7 (a.1) (3) and is necessary to consistently, fairly, and lawfully enforce water use restrictions at the local level as part of Fayette County Water System's drought response efforts.
- (c) Delegation to the Fayette County Water System Director. The Board of Commissioners of Fayette County hereby delegates to the Fayette County Water System Director the authority and responsibility under this Article for the implementation of drought response efforts, for seeking local variances for additional or fewer drought restrictions as needed, and for the enforcement of water use restrictions.
- Section 28-74. Authority. The Board of Commissioners of Fayette County has the authority to adopt this ordinance pursuant to applicable home rule provisions of Article 9, Section 2 of the Constitution of the State of Georgia and Title 36 of the Official Code of Georgia Annotated, Section 7 of Chapter 5 of Title 12 of the Official Code of Georgia Annotated, the EPD Drought Rule, and Section 13 of Article II of the Board of Commissioners of Fayette County's enabling legislation.

Section 28-75. Applicability.

- (a) Applicable to Customers. The water use restrictions in this Article apply to all retail customers of the Fayette County Water System. This application is based on the Fayette County Water System's water service area and, therefore, applies regardless of whether a given retail customer is located within or outside of the unincorporated area of the County.
- (b) *Condition of Water Service*. As a condition of receiving continued water service from the Fayette County Water System, customers agree to familiarize themselves

- with and comply by the water use restrictions for the applicable declared drought response level.
- (c) Customer Responsibility for Third-Party Usage. The customer is responsible for ensuring third-party water usage from their account complies with the restrictions in this Article, and all notices of violation and administrative fines resulting from violations of water use restrictions by third parties with water from the customer's account will be the responsibility of the customer. This applies whether such third-party is a tenant, property management company, landscaping contractor, lawncare company, employee, independent contractor, or any other person or legal entity that customer allows to use water from its account.

Section 28-76. Definitions.

- (a) "Affected drought area" means any area subject to a drought declaration made by the EPD Director in accordance with EPD Drought Rule.
- (b) "Customer" means any person or legal entity that has established an account with, and makes retail water purchases from, the Fayette County Water System.
- (c) "Declared drought response level" means the applicable drought response level 1, 2, 3, or 3 plus, as declared by the EPD Director or pursuant to a local variance, if any.
- (d) "Drip irrigation" means the use of an irrigation system manufactured and sold specifically for delivering water through small flexible pipes and emitters slowly and directly to the soil around the base of individual plants in a manner that minimizes evaporative losses, pooling, runoff and wetting of plant foliage. This type of system may be part of a larger automated irrigation system or may operate as a stand-alone system connected to a typical outdoor faucet.
- (e) "Drought contingency plan" means the Board of Commissioners of Fayette County's plan submitted to, and approved by EPD, as part of the Board of Commissioners of Fayette County's most recent new or modified water withdrawal permit. As required by Ga. Comp. R. & Regs. Ch. 391-3-6-.07 (4) (b) (9), such plan includes drought condition indicators, potable water use priorities, surface water low flow protections, and water storage availability analyses (if applicable).
- (f) "EPD" means the Environmental Protection Division of the Georgia Department of Natural Resources.
- (g) "EPD Director" means the Director, or his/her designee, of the EPD.
- (h) "EPD Drought Rule" Georgia Department of Natural Resources Rules for Drought Management, Ga. Comp. R. & Regs. Ch. 391-3-30.

- (i) "Even-numbered address" means an address number ending with the number 0, 2, 4, 6, 8, or no address number.
- (j) "Fayette County Water System" means the system owned and operated by Fayette County, Georgia for the provision to the public of piped water for human consumption among other purposes.
- (k) "Fayette County Water System Director" means Fayette County's staff member who is responsible for the management and direction of the Fayette County Water System.
- (l) "Golf Irrigation Prediction and Estimation Worksheet" is an Excel spreadsheet tool that EPD has developed for drought response that a mathematical calculation that takes into account local evapotranspiration, distribution uniformity of irrigation, efficiency of the water application, crop coefficients, and local average rainfall to determine the annual irrigation needed to maintain healthy turf grass.
- (m)"Landscape" means ground cover, trees, shrubs, or other plants such as grasses.
- (n) "Odd-numbered address" means an address number ending with the number 1, 3, 5, 7, or 9.
- (o) "Ornamental purposes" refers to when water is used outdoors for the purpose of adding beauty, aesthetic appeal, visual, or auditory appeal. Water used for ornamental purposes does not include fountains that must be operated to sustain aquatic animals or splash pads and other outdoor water features used primarily for recreation.
- (p) "Pool covers" means a solid track, foam, or bubble cover which can be placed over the water area of a swimming pool and is intended for use during the open swim season. Pool covers may be automatically, semi-automatically, or manually controlled, and pool covers may, but are not required to be, safety pool covers. Pool covers do not include solar rings, liquid barriers, or chemical barriers.
- (q) "Soaker hose" means a hose that is connected to a typical outdoor faucet and that is manufactured and sold specifically for delivering water slowly and directly to the soil around the base of individual plants by allowing water to seep from it in a manner that minimizes evaporative losses, pooling, runoff and wetting of plant foliage.

Section 28-77. Non-drought restrictions on watering hours and water waste.

- (a) Year-round restrictions on watering hours. Subject to further limitations under any applicable declared drought response levels, customers may irrigate outdoor ground cover, trees, shrubs, or other plants such as grasses only before 10 a.m. and after 4 p.m. subject to the following exceptions:
 - i. Agricultural operations as defined in O.C.G.A. § 1-3-3;

- ii. Capture and reuse of cooling system condensate or storm water in compliance with applicable local ordinances and state guidelines;
- iii. Reuse of gray water in compliance with O.C.G.A. § 31-3-5.2 and applicable local board of health regulations adopted pursuant thereto;
- iv. Use of reclaimed wastewater by a designated user from a system permitted by the Environmental Protection Division to provide reclaimed wastewater;
- v. Irrigation of personal food gardens;
- vi. Irrigation of new and replanted plant, seed, or turf in landscapes, golf courses, or sports turf fields during installation and for a period of 30 days immediately following the date of installation;
- vii. Drip irrigation or irrigation using soaker hoses;
- viii. Hand watering with a hose with automatic cutoff or handheld container;
 - ix. Use of water withdrawn from private water wells or surface water by an owner or operator of property if such well or surface water is on said property;
 - x. Irrigation of horticultural crops held for sale, resale, or installation;
 - xi. Irrigation of athletic fields, golf courses, or public turf grass recreational areas;
- xii. Installation, maintenance, or calibration of irrigation systems; and
- xiii. Hydroseeding.
- (b) Restriction on Water Wasting Activities. The following are prohibited everyday and all the time under non-drought and all declared drought response levels as water wasting activities:
 - i. Operating a landscape irrigation system under the following conditions:
 - 1. with visible leaks;
 - 2. with broken or missing sprinkler heads;
 - 3. during the rain or shortly thereafter when the landscape is visibly wet; or
 - 4. in a manner that results in pooling or flowing water on hard surfaces such as streets, gutters, sidewalks, and driveways;

- ii. Failing to install correctly, maintain, or use the legally required rain-sensor shutoff for a landscape irrigation system;
- iii. Failing to repair a water service line, customer-side connection to the water meter, outdoor water spigot, or yard hydrant with a visible leak within 30 days after being notified by Fayette County Water System;
- iv. Using a water hose without a water shut-off nozzle;
- v. Operating water features such as fountains, reflecting pools, and waterfalls, when water is regularly misting, splashing, or otherwise escaping outside the areas designed to be part of such water feature; and
- vi. Failing to offer and explain to hotel and motel guests the option of using their towels and linens for more than one day during multi-day stays.

Section 28-78. Declared Drought Response Levels by the EPD Director and through Local Variances.

- (a) Compliance with Water Use Restrictions. Fayette County Water System and its customers shall comply with the water use restrictions imposed based on the declared response level by the EPD Director or by local variance. A variance is required before Fayette County Water System may impose additional or fewer water use restrictions at a local level.
- (b) *Drought Response Levels Declared by the EPD Director*. The EPD Director may declare drought response levels for affected drought area(s) based upon the severity of drought conditions and their impacts on water supplies and the factors established in the EPD Drought Rule. If Fayette County Water System is in an affected drought with a declared drought response level, Fayette County Water System shall implement the water use restrictions for the declared drought response level in this Article.
- (c) Local Variance for Additional Restrictions.
 - i. If the Fayette County Water System Director determines based on the drought condition indicators that additional water use restrictions are needed to avoid or relieve a local water shortage, then the Fayette County Water System Director may submit a variance request to the EPD Director to impose additional restrictions. The local drought condition indicators are set forth in Fayette County's drought contingency plan.
 - ii. For variance requests for drought response level 3 plus, the Fayette County Water System Director must first submit the proposed water use restrictions to the Board of Commissioners of Fayette County for consideration and approval.

- iii. The request shall include the information required under the EPD Drought Rule including but not limited to a statement of which drought response (level 1, level 2, level 3, or level 3 plus) Fayette County Water System seeks to declare, the duration of those restrictions, and a description of why such restrictions are necessary.
- iv. Such variance shall be effective and become the declared drought response level for Fayette County Water System upon approval by the EPD Director.
- (d) *Emergency Restrictions*. In the case of an emergency which immediately threatens the public health, safety, or welfare as determined by the Fayette County Water System Director, the Fayette County Water System Director may impose additional emergency restrictions on water use; provided, however, that such emergency restrictions shall be valid for a period not to exceed seven days unless a variance request is submitted and approved in accordance with Section 28-78 (c) of this Article. Emergency water use restrictions shall be consistent with the water use priorities in Fayette County's drought contingency plan.
- (e) Local Variance for Fewer Restrictions. If the Fayette County Water System Director determines based on drought condition indicators that the water use restrictions under the declared drought response level are not needed to avoid or relieve a local water shortage, then the Fayette County Water System Director may submit a variance request to the EPD Director to impose fewer restrictions. The local drought condition indicators are set forth in Fayette County's drought contingency plan. The request shall include the information required under the EPD Drought Rule including but not limited to a statement of which drought response level (non-drought, level 1, or level 2) Fayette County Water System seeks to apply, the duration of the less stringent restrictions, and a description of why the restrictions described in the Rule are not needed. Such variance shall be effective upon approval by the EPD Director.
- Section 28-79. Drought Response Level 1. During a declared drought response level 1, Fayette County Water System will implement a public information campaign that will include, at a minimum, public notice regarding drought conditions and drought specific public-service messages. The restrictions on water wasting activities and the watering hours and exceptions in Section 28-77 of this Article continue to apply, but there are otherwise no additional water use restrictions under a declared drought response level 1.
- <u>Section 28-80. Drought Response Level 2.</u> During a declared drought response level 2, the following restrictions apply:
 - (a) Outdoor Irrigation Limited to Two Days Per Week. Customers may irrigate outdoor ground cover, trees, shrubs, or other plants such as grasses only two days a week on an odd-even schedule. Customers with even numbered addresses may irrigate on Wednesday and Saturday and customers with odd numbered addresses may irrigate on Thursday and Sunday. The restrictions on watering before 10:00 am

- and after 4:00 pm and the exceptions in Section 28-77 of this Article continue to apply.
- (b) Restrictions on other Outdoor Water Uses. The following outdoor water uses are not allowed:
 - i. Washing hard surfaces such as streets, gutters, sidewalks and driveways, except when necessary for public health and safety;
 - ii. Using water outdoors for ornamental purposes, such as fountains, reflecting pools, and waterfalls;
 - iii. Use of fire hydrants, except for the purposes of firefighting, public health, safety, or flushing;
 - iv. Non-commercial washing of vehicles, such as cars, boats, trailers, motorbikes, airplanes, or golf carts;
 - v. Non-commercial washing, or pressure washing, of buildings or structures, except for immediate fire protection; and
 - vi. Charity, or non-commercial fund-raiser, car washes.
- (c) *Drought Response Strategies*. Fayette County Water System shall select and implement four or more of the drought response strategies listed in the EPD drought rule. Most of the drought response strategies involve internal operational actions by Fayette County Water System and, therefore, do not involve restrictions on customers that must be set forth in this ordinance. However, the following drought response strategies are included in this ordinance because they impose additional water use restrictions on customers. Fayette County Water System shall post on its website and make known by public notice if it selects any of the following water use restrictions:
 - i. Restaurants shall serve glasses of water only upon request by their patrons and shall provide drought education materials from Fayette County Water System to patrons either on tabletop placards or in another location highly visible to patrons;
 - ii. Customers responsible for private and public pools must place pool covers over the water area of their swimming pools when not in use whether day or night during the open swim season; and
 - iii. Customers, including but not limited to local governments, shall suspend their street cleaning programs that use water.

<u>Section 28-81. Drought Response Level 3</u>. During a declared drought response level 3, the following restrictions apply:

- (a) *Outdoor Irrigation Ban*. Customers shall not irrigate outdoor ground cover, trees, shrubs, or other plants such as grasses subject to the exceptions in Section 28-77 of this Article modified as follows:
 - i. Irrigation of personal food gardens and handwatering with an automatic cutoff or handheld container may be conducted only before 10:00 a.m. and after 4:00 p.m.;
 - ii. Irrigation of athletic fields or public turf grass recreational areas may be conducted only before 10:00 a.m. and after 4:00 p.m. and subject to the two days a week odd-even schedule described in drought response level 2;
 - iii. Irrigation of golf courses shall be conducted in accordance with the "Golf Irrigation Prediction and Estimation Worksheet" and only before 10:00 a.m. and after 4:00 p.m., provided, however, irrigation of golf course greens may occur at any time of day;
 - iv. Installation, maintenance, or calibration of irrigation systems is allowed provided it is done by professional landscapers or golf course superintendents; and
 - v. Reclaimed wastewater shall not be used for irrigating outdoor ground cover, trees, shrubs, or other plants such as grasses subject only to the exceptions in Section 28-77 of this Article as modified in (i) through (iv) above.
- (b) Restrictions on other Outdoor Water Uses. The restrictions in Section 28-80 of this Article continue to apply.
- (c) *Drought Response Strategies*. Fayette County Water System shall implement all ten of the drought response strategies listed in the EPD Drought Rule, including strategies involving operational changes and those water use restrictions on customers in Section 28-80 (c) of this Article.

Section 28-82. Drought Response Level 3 Plus.

- (a) Creating Additional Water Use Restrictions. Under a declared drought response level 3 plus, Fayette County Water System may create and implement water use restrictions in addition to those set forth in the EPD drought rule. Additional water use restrictions should be based on an evaluation of areas where the greatest water savings potential exists among and within its customer classes.
- (b) *Water Use Priorities*. Unless modified based on local conditions in Fayette County Water System's local drought contingency plan, the following order of potable water use priorities provided in EPD Rule 391-3-6-.07 (9) (ii) (I) should be followed:

- i. Emergency facilities for essential life support measures;
- ii. Domestic and personal uses, including drinking, cooking, washing, sanitary and health related;
- iii. Farm uses;
- iv. Industrial uses;
- v. Other uses such as lawn sprinkling, non-commercial car washing, garden watering, etc.; and
- vi. Outdoor recreational uses.
- (c) Approvals and Notice of Additional Water Use Restrictions. The Fayette County Water System Director is responsible for creating and then seeking approval from the Board of Commissioners of Fayette County and from EPD for a variance to impose any necessary, additional water uses restrictions. Upon Board of Commissioners of Fayette County and EPD approval, Fayette County Water System shall post the additional water use restrictions on their website and make them known by public notice, and then such additional water use restrictions may be implemented and enforced as water use restrictions under this Article.

Section 28-83. Notice and Registration Required to Claim Exceptions for New and Replanted Landscapes and Reuse, Reclaimed, and Privately Sourced Water.

- (a) New and Replanted Landscapes. To claim the exception from restrictions under this Article on outdoor irrigation for new or replanted landscapes being irrigated within 30 days following installation, the customer shall send notice on or before the date of planting to Fayette County Water System to claim the exception.
- (b) Reuse, Reclaimed, and Privately Sourced Water. To claim the exceptions from restrictions under this Article on outdoor landscape irrigation using reuse, reclaimed, and privately sourced water, the customer shall register their alternative water source with Fayette County Water System to claim the exception. The registration shall be made using the paper or electronic forms provided by Fayette County Water System and include the customer number, customer address, brief description of the alternative source, its intended use and estimated volumes, and a picture of the required signage.

(c)

(d) *Grace Period*. Customers shall have a 30-day grace period from the date of the declared drought response level imposing the outdoor water use restrictions to provide notice, and register with Fayette County Water System. This 30-day grace

period applies regardless of whether a customer is given individual notice of the applicable water use restrictions.

Section 28-84. Professional Exemptions; Applications Required for Essential Business Use Exception.

- (a) *Professional Exemptions*. The following commercial outdoor water uses are exempt from the outdoor water use restrictions of this Article:
 - i. Pressure washing;
 - ii. Permanent car wash facility, provided that it is connected to a sanitary sewer system of a political subdivision or local government authority or recycles used wash water;
 - iii. Water use at construction sites;
 - iv. Watering-in of pesticides and herbicides on turf grasses; and
 - v. Other water using activities essential to daily business as established pursuant to Section 28-84 (b) of this Article.
- (b) Required Application for Professional Exemptions. To claim the exemption in Section 28-84 (a) (v) of this Article for water use activities essential to daily business, a customer must first apply in writing to Fayette County Water System with information and supporting materials showing why an otherwise restricted outdoor water use is essential to daily business. Fayette County Water System shall approve such outdoor water use as essential if there are no reasonable alternatives and the customer could not operate without such water use. Otherwise, Fayette County Water System shall deny the application. Fayette County Water System shall make its determination within 14 days of receiving each application.
- (c) *Grace Period*. Customers shall have a 30-day grace period from the date of the declared drought response level imposing the outdoor water use restrictions to submit the required application to Fayette County Water System. This 30-day grace period applies regardless of whether a customer is given individual notice of the applicable water use restrictions.
- (d) *Dispute*. Following a denial of its application, a customer may dispute the determination through the same process used for disputing administrative fines set forth in Section 28-85 (e) of this Article.
- (e) Water Use While Application or Dispute Resolution Pending. The customer may use water as if its application will be approved while waiting for a decision on their application and during any dispute resolution process. If the application is denied and

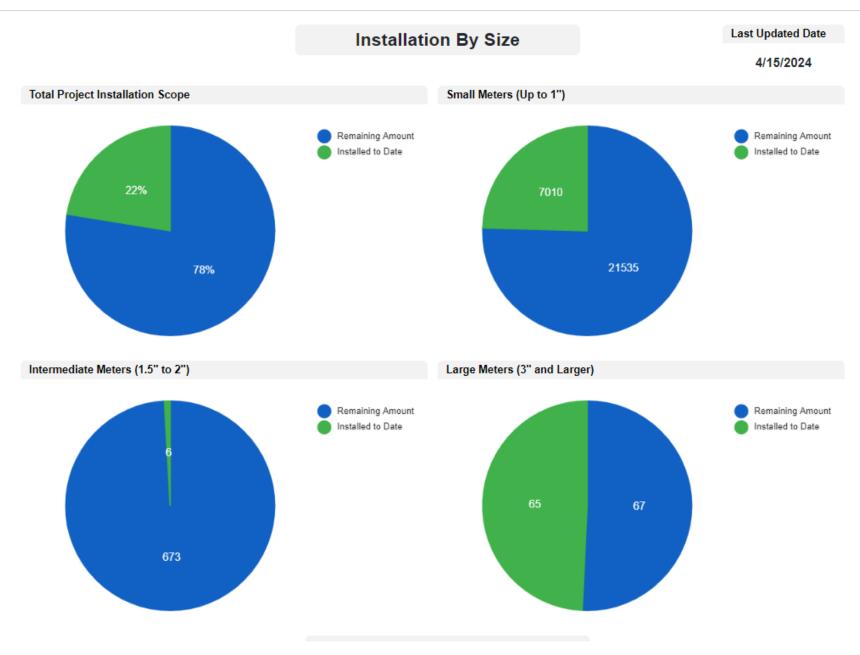
following the resolution of any dispute, if initiated, the customer must cease the water use in question within 14 days.

Section 28-85. Enforcement and Administrative Fines.

- (a) *Enforcement Authority*. Fayette County Water System is the enforcement authority for this Article. The Board of Commissioners of Fayette County may also authorize other Fayette County departments as may be deemed necessary to support enforcement.
- (b) Warning and Administrative Fines for Violations.
 - i. Customers that violate the water use restrictions in this Article shall be subject to the following schedule of administrative penalties:
 - a. First Violation Written warning;
 - b. Second Violation An administrative fine of \$125;
 - c. Third Violation An administrative fine of \$250;
 - d. Fourth Violation An administrative fine of \$500;
 - e. Fifth Violation An administrative fine of \$1,000; and
 - f. Sixth and Subsequent Violations An administrative fine of \$1,000.
 - ii. Violations shall be counted from the first violation after the first drought response level is declared and shall reset after twelve consecutive months. After and except for the first violation, one violation may be issued per day of noncompliance with the applicable water use restrictions.
- (c) *Notices of Violation*. Notices of violation for the first and all subsequent violations of the water use restrictions in this Article shall be posted at the property where the violation occurred and sent by first class mail to the customer. These notices shall be in writing, include the address of where the violation occurred, the restriction which has been violated, and the consequences of subsequent violations.
- (d) *Payment of Administrative Fine*. All administrative penalties shall become a part of the customer's regular bill for service. Failure to remit payment of the regular bill plus the administrative fine shall be subject to Fayette County Water System's rules, procedures, and penalties for nonpayment, including water shut-off.
- (e) Disputing Administrative Penalties. Customers desiring to dispute an administrative fine must file a written request for the Fayette County Water System Director to reconsider the administrative fine along with full payment of the fine

amount plus a \$25 processing fee within 14 days of the notice of violation. The Fayette County Water System Director will convene an administrative hearing on the matter where the customer will have the opportunity to show cause as to why an administrative fine under this Article should not be assessed. The Fayette County Water System Director shall establish reasonable procedures for conducting such hearings. If the customer's appeal is successful, the payment of the fine and processing fee shall be returned to the customer. The decision of the Fayette County Water System Director shall be the final decision on this matter.

FCWS Install Reporting Dashboard ☆

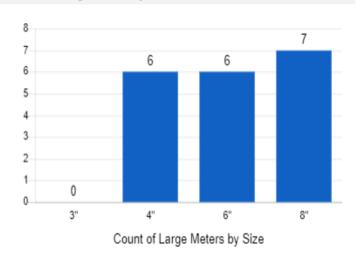


Large Meter Scheduling

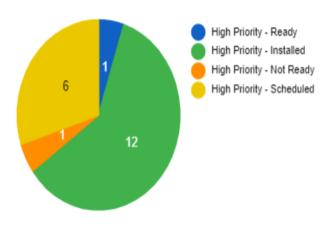
FCWS Large Meter Status Tracker

Total Accounts	120
Installed	65
Scheduled	22
Available (Ready)	19
Percent Installed	54%
Percent Scheduled	18%

Available Large Meters by Size



High Priority Meter Status



Priority Note

The meters designated high priority are the highest priority large meters as identified by the County project team based on age, testing, and other factors. The overall installation of large meters is itself a high priority

TOP 25 CUSTOMERS MARCH 2024



CYTOMO METER III	CUSTOMER SERVICES OR TOTAL USAGE TOT			TOTAL
CUSTOMER#	NAME	LOCATION	IN GALLONS	REVENUE
10836	CITY OF FAYETTEVILLE	WHOLESALE	31,408,102	\$84,059.63
552	PIEDMONT HEALTHCARE	3 SERVICES	5,872,142	\$19,127.37
	TOWN OF TRILITH	366 SERVICES	3,491,889	\$17,618.76
	FAYETTE COUNTY BOE	35 SERVICES	2,923,965	\$10,952.97
25487	UNIVERSAL ENVIRONMENTAL SERVICES	3 SERVICES	2,770,436	\$9,030.30
29362	SUMMIT PROPERTIES	3 SERVICES	1,843,940	\$6,106.35
146734	FAYETTE PAVILLION LP	5 SERVICES	1,622,408	\$5,545.99
12877	HOSHIZAKI AMERICA	618 S HWY 74	1,356,490	\$4,427.66
106915	VR BALMORAL HOLDING LP	450 S PEACHTREE PKW	1,151,270	\$3,764.80
116917	PEACHTREE LODGING ASSOCIATES, LLC	2443 W HWY 54	989,430	\$3,288.26
126515	RETREAT AT PEACHTREE CITY APARTMENTS, LLC	2 SERVICES	954,670	\$3,176.41
13987	ABERDEEN WOODS CONFERENCE CENTER	201 ABERDEEN PKW	938,230	\$3,076.68
135355	BRAELINN APARTMENTS OWNER LLC	100 PEACHTREE STATION CIR	788,960	\$2,594.54
142435	VR KEDRON LIMITED PARTNERSHIP	2 SERVICES	740,950	\$2,485.67
122922	HEARTIS FAYETTEVILLE PARTNERS	936 W LANIER AVE	699,616	\$2,317.49
142410	ROCKAWAY SENIOR CENTER LLC	3 SERVICES	694,480	\$2,370.23
22324	SIGVARIS INC	1119 S HWY 74	647,181	\$2,113.40
47804	TREETOP ASSOCIATES LLC	2 SERVICES	611,301	\$2,051.89
98774	MASTERMIND INVESTMENTS, LLC	794 HWY 279	611,190	\$2,683.03
117615	RIPTIDE II CARWASH	100 GUTHRIE WAY	515,159	\$4,237.42
135354	PEACHTREE CITY OWNER LLC	1000 STEVENS ENTRY	514,933	\$1,703.66
133502	FOAM WORKS FAYETTEVILLE LLC	1512 HWY 85 N	486,410	\$1,588.43
133679	WISDOM CIRCLE LLC	100 WISDOM CIR	427,791	\$1,416.42
117539	YES COMPANIES EXP2 WFC LLC MARNELLE	1512 W HWY 54	400,920	\$1,335.40
24283	AVERY DENNISON	513 HWY 74	367,760	\$1,234.07
CD AND TOTAL		(2.920.(22	#100 20 C 02	

GRAND TOTAL: 62,829,623 \$198,306.83