



Do you want to keep an eye on your water usage?

Would you like to be alerted if you have a potential leak?



Do you want easy to read charts and graphs at your fingertips to see how different actions are impacting your water usage?

Then sign up for:  EyeOnWater[®]

It's available on your phone through the Apple App Store and Google Play.
It's quick and easy to sign up!



If you do not have an iPhone or an Android phone, you can sign up at
<https://eyeonwater.com>

You will need

- Your service address zip code
- Your account number and customer number
- An email address
- A password



See other side for complete instructions ▼

Steps to Create an EyeOnWater Account

A Service or Billing ZIP/Postal Code:

Account Number:

B Enter your Account Number

Some utilities use a customer number, others omit hyphens, trailing zeros and non-numeric characters. When in doubt, consult your utility to learn which number to use when creating an EyeOnWater account.

C

Already have an account? [Sign in here.](#)

Enter your 5-digit zip code when prompted.

Enter your combination Account-Customer number.

Your Account Number is a combination of your account and your customer number, connected with a hyphen (-). Both of these numbers are on your bi-monthly billing statement.

Sample Water Bill

Customer Name	Service Location	Account Number
JOHN SMITH	123 MAIN STREET	88888888
Due Date	Current Charges	
01/15/2022	\$45.50	

For Example:

Water System customer Mr. Smith's Account number is 209955. His Customer number is 791235. His Eye On Water Account Number would be 209955-791235.

- **Next, enter your email. Each log in requires a unique email account.**
- **Then create and confirm your password.**

You will receive a confirmation email from Badger Meter, Inc. Click on the link in the confirmation email and then you can sign in using your email and password.

Although almost every home may have tiny, potential leaks that are almost impossible to trace, EyeOnWater will let you set a customized leak rate to alert to usage beyond the norm. We recommend setting this rate at 0.50 gpm (gallons per minute) or 30 gph (gallons per hour).



If you need help with this process, please contact our Customer Support team 770-461-1146 water@fayettecountyga.gov

